

Level 1: Magical Manners™ at spcaLA

Thank you for signing up with spcaLA! Your spcaLA obedience class will be held at the **spcaLA P.D. Pitchford Companion Animal Village & Education Center** in Long Beach (7700 E. Spring Street – inside El Dorado Park).

Whether you're a returning student or new to spcaLA, here are some tips to make the most of class!

Be prepared!

- Plan to arrive to class 10 minutes early.
- Bring 2 sandwich bags, full of soft food (select treats other than what you use at home – soft training treats, cut-up hot dogs and mini meatballs are recommended).
- Do not feed your dog for at least 6 hours prior to class.
- Please make sure your dog has had some exercise and an opportunity to relieve himself prior to your class.
- Please make sure your dog or puppy is in good health – sick pets will be excused and no refunds will be issued.
- Be sure to bring poop bags! spcaLA does not provide them.
- Please plan to bring a sweater or light jacket for you—the temperature can shift quickly when the sun sets.
- Bring water for yourself and your dog.
- Wear comfortable, rubber-soled, closed-toe shoes during class. Even when the weather is warm, please do not wear flip-flops or sandals.

Class Etiquette

- Please note, we don't allow play time or visits between dogs – please keep your dog approximately 6 feet away from other dogs at all times.
- Before, during and after your class, there are other classes in session around the property. Please be respectful of all students, instructors and class working areas. If you or guests are disruptive or do not follow spcaLA guidelines, you may be asked to leave class and no refunds will be issued. Please turn your cell phones off during class.
- Human guests are welcome to observe class – please contact us at training@spcaLA.com in advance as your guest must complete a liability waiver.
- Please remember, this is a group class. Specific, in-depth questions should be handled privately. For your convenience, we offer discounted private sessions for group class students (\$25 for 30 minutes).

At home

We will learn new behaviors every week in class – we recommend you practice at least 20 minutes a day with your dog.

Training is fun

Keep in mind that every interaction you have with your dog is a training interaction from his point of view. Always train in a good mood. Smile at your dog, relax, this is fun! Train in every room in the house so your dog understands that they need to respond all the time. If you start to get discouraged or frustrated, stop.

Build new habits

By training this way, you will only need to say commands one time and your dog will respond. You won't need bribes or tricks. It's time to break bad habits and build new ones!

Everyone (and dog) is different

We know that not all dogs learn exactly the same way – just follow our instructors' instructions to the best of your ability. If there's something you cannot do, just let us know. We are here to give you a great training experience, and we hope you join us for a variety of classes in the future!

Please do not plan to use pinch collars, choke chains, electric (remote) collars or flexi-leads during training exercises.

Please be on time to class. In deference to other students, those who arrive 10 minutes late to class will not be admitted and will be marked as absent.

If you have not done so already, please provide spcaLA with your dog's current vaccination records. Dogs must be current on Rabies, DHPP (or equivalent) and Bordetella vaccines and be in good general health. Your dog's records can be emailed to training@spcaLA.com or faxed to (562) 570-4931, attention B&T Dept.

Please note, your space in class is guaranteed **only if your payment is listed as "complete"** on your confirmation email.

We look forward to working with you,


dogtraining
spcaLA
Friends for Life
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