



Society for the Prevention
of Cruelty to Animals
Los Angeles, since 1877

Groomer – Pet Hotel & Grooming Salon JOB ANNOUNCEMENT

PRIMARY FUNCTIONS: Under the supervision of the Pet Hotel and Grooming Salon Supervisor, the Groomer will bathe, dry and style pets in accordance with breed standards or client's request, while adhering to all spcaLA's safety standards.

ESSENTIAL RESPONSIBILITIES & DUTIES:

- Perform basic and advanced grooming services including brushing, de-matting, spot shaving, bathing, and conditioning of animals.
- Perform cleaning of ears, the trimming and dremeling of nails, ear plucking, teeth brushing, and anal gland expression.
- Follow client's instructions or Breed Standards when clipping, trimming, or shaping an animals' coat.
- Complete pre-strips as per client's or management's instructions.
- Demonstrate a genuine interest in the well-being of pets in our care.
- Meet grooming revenue projections and monitor expenses to meet budget.
- Assist the manager in the coordination of the grooming work schedule to fully maximize appointment availability.
- Maintain all grooming equipment as required by department policies and procedures to ensure the availability of sanitized and serviced grooming tools.
- Maintain a high level of communication and work collaboratively with all personnel in a manner that is consistent with the Society's policies. Actively support and promote the mission/goals of the Society.
- Assist with generating and developing the grooming business by utilizing periods of time when not grooming pets to groom shelter dogs that are in need of grooming.
- Greet sales floor customers and self-service customers and promote and up-sell grooming services and/or hand out discount flyers.
- Ensure Grooming Salon cleanliness and safety meets spcaLA standards by sweeping, vacuuming, mopping, cleaning bath tubs, etc. on a regular basis.
- Assist in booking grooming appointments and keeping follow-up card file active and up-to-date.
- Assists the public with inquiries pertaining to grooming and other general information.
- Maintain records as required to ensure that accurate and timely information is available.
- Greet clients and visitors in a professional and friendly manner.
- Perform other duties as required to improve the functioning of this organization.

JOB RELATED AND ESSENTIAL QUALIFICATIONS:

Ability to:

- Effectively perform basic and advanced grooming services.
- Provide excellent customer service.
- Present a professional appearance and demeanor at all times.
- Demonstrate knowledge of the grooming industry.
- Demonstrate a keen and genuine interest in all kinds of animals.
- Experience working with animals in a sheltering or commercial environment is desirable.
- Ability to process paperwork and maintain an efficient records system.
- Ability to function independently.
- Work different shifts, weekends and holidays as assigned.
- Ability to meet physical requirements.
- Apply mathematical concepts such as addition, subtraction, fractions and percentages to practical situations.
- Understand and carry out oral and written instructions; express ideas effectively, orally and in writing.

- Show maturity and good judgment; perform the job in a professional manner and work efficiently under pressure.
- Flexibility to adapt to differing support needs created by differing work styles.
- Originate and execute projects with little or no supervision.
- Manage multiple priorities.
- Must be able to work comfortably and safely with all types of animals.

KNOWLEDGE OF:

- Grooming industry and practices.
- Safe usage of grooming equipment.
- Various breeds of dogs, cats and other domestic animals.
- Various kinds of animal behavior and knowledge of basic domestic animal care and safe, humane animal handling.
- Computer applications.
- Usage of office equipment.

OTHER ESSENTIAL QUALIFICATIONS:

Physical Demands

- Work well with all types of domestic animals including but not limited to dogs and cats.
- Requires the ability to stand, walk, run, sit and kneel, crouch or crawl and climb different levels of height.
- Perform work, which involves frequent lifting, carrying and/or pushing of 15lbs-60lbs+.
- While performing this job the employee is regularly required to use hands & fingers; handle or feel objects, tools or controls; reach with hands and arms; and talk and listen.
- Manual dexterity sufficient for handwritten documents.

Working Conditions

- Possible exposure to undesirable odors and bodily functions.
- Dealing with possible unruly, vicious and dangerous animals.
- Dealing with possible hostile overly emotional public.
- Ability to handle heavy and fast-paced workload.
- Possible exposure to parasites and infectious diseases.
- Must be willing to work irregular hours, shifts, weekends, holidays and standby.
- The noise level in the job will vary depending on the task being performed.

Experience, Skills and Training

- Must have a positive approach and rapport with animals and people.
- Minimum three years professional grooming experience.
- Experience in the use of positive reinforcement methods, including humane products such as muzzles.
- Knowledge in both feline and canine behavior is desirable.

Salary Range: \$15 - \$17/hour
This is a full-time non-exempt position with benefits

Application Deadline: Position Open Until Filled

Employment Location: spcaLA Pet Hotel & Grooming Salon
7700 E. Spring Street
Long Beach, CA 90815

Apply in person or email resume to Jobs@spcaLA.com